

GATE eService ID Registration

Dear Valued Customers,

In an attempt to provide an alternative to visiting a ttconnect Service Centre to complete your GATE eService ID registration, we have implemented the following online process.

You MUST provide the following:

a) Copy, sign and scan the following identification documents. Note that the photograph IDs must be valid.

- i. Computer Generated Birth Certificate**
- ii. National Identification Card or Passport**

Please sign each of the copied identification documents.

b) Valid email address and Mobile number (*An additional telephone number can also be provided*)

c) As part of our verification process you are required to send a selfie holding one of your photo IDs (National ID Passport or Passport). The photo should clearly show your face and one of the National IDs being submitted. A photo of your face with the computerized birth certificate would not be accepted.

d) Individually scan and label each of the required documents as outlined in 'A' above. Send one email with all required documents attached, to the most convenient email address below. Each scanned document should not exceed 500KB in size.

Please scan, label the signed identification documents and the photograph and email to the most convenient email address:

iGovTT-TTConnect-Arima@igovtt.tt
iGovTT-TTConnect-BonAccord@igovtt.tt
iGovTT-TTConnect-Chaguanas@igovtt.tt
iGovTT-TTConnect-Curepe@igovtt.tt
iGovTT-TTConnect-PrincesTown@igovtt.tt
iGovTT-TTConnect-SangreGrande@igovtt.tt
iGovTT-TTConnect-St.James@igovtt.tt

Frequently asked questions related to the GATE eService can be accessed here; <https://bit.ly/3c92mGr>

Access to your requested service would be granted within **two (2) business days** of submission of all identified documents which meet the above requirements.

Please note the in-person GATE eService ID registration continues to be facilitated at ttconnect Service Centres which are open; Mondays to Fridays, 8:00 am to 4:00 pm, except public holidays.

Please visit www.ttconnect.gov.tt to chat with us via **ttGovChat**

CALL US TOLL FREE: 800-TTCN(8826)



ttGovChat **ChatBot**
LIVE CHAT

SO MANY WAYS TO CONNECT WITH US!